



As of 5/6/2020, we are open again to see patients for regular dental treatment. We are following guidelines and protocols released by the State Dental Board, CDC, and other regulatory agencies. Please review our updated protocols for our office.

SOCIAL DISTANCING: In order to comply with current guidelines, we have closed off our waiting room and are asking patients to wait in their vehicles and to contact us upon arrival. We'll notify each patient when to enter to minimize any congregation in our waiting areas.

DISINFECTION/STERILIZATION: In addition to our current strict sterilization/PPE protocols, we have implemented several new changes.

- UV Sanitation: we are incorporating UV-C technology to help disinfect and neutralize rooms twice daily.
- Hypochlorous Acid (HOCL): This agent is from electrolyzing salt water which creates hypochlorous acid (HOCl). HOCl kills viruses and other pathogens more effectively than chlorine bleach and safe for human contact. We have added this solution to our sanitation protocol through sprays and aerosol form. Using the HOCL aerosols and disinfection wipes, we are wiping and spraying door handles, restrooms, and other high touch/contact areas, every 30 minutes.
- Pre-rinse: We are having every patient rinse with either a hydrogen peroxide or chlorine based mouthwash prior to any dental procedure to help reduce any viral load.
- Masks: We strongly recommend wearing masks when visiting our office; if you are over the age of 60, please let us know as we are giving priority/early morning appointments to help reduce risk.
- We will be asking everyone who steps into office to fill out our COVID consent form, take temperature reading, and to use either an alcohol hand sanitizer or soap and water.
- We are only allowing the patient to remain in the treatment rooms. Exceptions to this are minors, special needs patients and elderly whom require a caretaker. For minors and special needs patients, only one adult/care taker may remain in the room.

We hope these updated protocols will help reduce the risk and we appreciate everyone's patience and understanding through these times. With the constant updates/changes coming from the CDC and the State, these protocols and guidelines are subject to change. Please call our office if you have any questions or concerns.

Regards,

William Sung DMD

ADDRESS 8620 Grand Mission Blvd Suite #E, Richmond TX 77407

EMAIL office@grandmissiondentistry.com

PHONE (281) 789-8836

GRANDMISSIONDENTISTRY.COM